

United States Dispute Resolution and Arbitration Addendum
Effective Date: September 01, 2026

This United States Dispute Resolution and Arbitration Addendum ("U.S. Arbitration Addendum") applies to any User who resides in the United States or accesses or uses BubbleCharge from the United States ("U.S. User").

This Addendum forms part of the BubbleCharge Terms of Service ("Terms"). If there is a conflict between this Addendum and another provision of the Terms concerning dispute resolution for a U.S. User, this Addendum will control to the extent of that conflict.

BubbleCharge Inc. ("BubbleCharge," "we," "us," or "our") and the applicable User may be referred to individually as a "Party" and collectively as the "Parties."

1. Scope and Applicability

This Addendum applies only to disputes involving a U.S. User and BubbleCharge.

For purposes of this Addendum, a U.S. User includes a person who:

resides in the United States;

is located in the United States when using the Platform;

books, provides, or accesses a charging service in the United States; or

otherwise has a transaction with BubbleCharge that is substantially connected to the United States.

This Addendum does not apply to Users who reside in Canada and use BubbleCharge solely in Canada, except to the extent applicable law requires otherwise.

Nothing in this Addendum is intended to remove or restrict any right that cannot lawfully be waived under applicable federal, state, or local law.

2. Informal Dispute Resolution First

Before initiating arbitration or litigation, the Parties agree to make a good-faith effort to resolve the dispute informally.

A User must first contact BubbleCharge Support and provide:

the User's full name;

the email address associated with the BubbleCharge account;

a description of the dispute;

the relevant booking, transaction, or account information, if applicable;

the amount of any claimed loss or damages, if known; and

the specific resolution requested.

A dispute notice may be submitted through BubbleCharge's designated support channel or by email to: support@bubblecharge.com

BubbleCharge will have 30 days after receiving a complete dispute notice to attempt to resolve the matter.

The Parties may mutually agree to extend this period.

The informal-resolution requirement is intended to provide both Parties with an opportunity to resolve disputes quickly and without the cost of arbitration or litigation.

Nothing in this section prevents a Party from seeking temporary or emergency relief when such relief is reasonably necessary to protect property, prevent unauthorized access, protect confidential information, prevent fraud, or preserve the status quo.

3. Agreement to Arbitrate

Except for the disputes specifically excluded below, any dispute, claim, or controversy between a U.S. User and BubbleCharge arising out of or relating to:

the BubbleCharge Platform;

the BubbleCharge website or mobile application;

a User's account;

a Host listing;

a Finder booking;

a charging session;
payments, refunds, fees, or charges;
cancellations or no-shows;
communications between Users and BubbleCharge;
the Terms;
the Privacy Policy;
any other agreement between the User and BubbleCharge;
the relationship between the User and BubbleCharge; or
the use, attempted use, or inability to use the Platform
will, after completion of the informal dispute-resolution process, be resolved by binding individual arbitration rather than in court, except where this Addendum expressly permits a court action or applicable law prohibits mandatory arbitration.
Arbitration is a private dispute-resolution process in which a neutral arbitrator, rather than a judge or jury, decides the dispute.

4. Federal Arbitration Act

The Parties agree that the Federal Arbitration Act ("FAA"), to the maximum extent applicable, governs the interpretation and enforcement of the arbitration provisions contained in this Addendum. The FAA will apply notwithstanding any choice-of-law provision elsewhere in the Terms, to the extent required to govern the arbitration agreement. If a court determines that the FAA does not apply to a particular dispute, the arbitration agreement will be interpreted under the applicable arbitration law to the maximum extent permitted by law.

5. Arbitration Administrator and Rules

Unless the Parties mutually agree otherwise, arbitration will be administered by the American Arbitration Association ("AAA") under its applicable Consumer Arbitration Rules. The AAA Consumer Arbitration Rules are designed specifically for disputes between consumers and businesses and contain procedures addressing filing, arbitrator selection, hearings, and consumer fees. The arbitration will be conducted by a single neutral arbitrator unless applicable AAA rules or applicable law require otherwise. If there is a conflict between this Addendum and the AAA Consumer Arbitration Rules, this Addendum will control only to the extent permitted by applicable law and AAA requirements.

6. Location and Remote Arbitration

Unless the Parties agree otherwise, arbitration may be conducted remotely by telephone, video conference, or another electronic means. If an in-person hearing is required, the hearing will ordinarily take place in the county or comparable local jurisdiction where the U.S. User resides, unless the Parties agree to another location or the arbitrator determines that another location is required by applicable law or the applicable arbitration rules. BubbleCharge will make reasonable efforts to conduct consumer arbitration in a manner that does not impose unreasonable travel burdens on a consumer.

7. Consumer Arbitration Costs

BubbleCharge will comply with the applicable AAA Consumer Arbitration Rules concerning consumer filing fees, administrative fees, arbitrator fees, and fee waivers. Unless applicable law or the applicable arbitration rules require otherwise, BubbleCharge will pay the arbitration costs that BubbleCharge is required to pay under the applicable consumer arbitration rules. A U.S. User will not be required to pay arbitration costs that applicable law or the applicable AAA Consumer Arbitration Rules prohibit BubbleCharge from imposing on that User. AAA's current consumer procedures include limitations on consumer fees and provide fee-waiver mechanisms for qualifying consumers.

8. Arbitrator's Authority

The arbitrator will have authority to determine the dispute submitted for arbitration and will have the authority to award any individual relief that would otherwise be available to the User or BubbleCharge in a court of law, subject to applicable law and the limitations contained in this Addendum.

The arbitrator may award:

monetary damages;

refunds;

declaratory relief;

injunctive relief where legally available;

statutory remedies;

costs and attorneys' fees where authorized by applicable law or the applicable arbitration rules; and any other remedy available under applicable law.

The arbitrator may not award relief to or against persons who are not parties to the arbitration.

9. Individual Arbitration Only

To the maximum extent permitted by applicable law, arbitration will be conducted only on an individual basis.

Unless BubbleCharge expressly agrees otherwise, the arbitrator may not:

combine the claims of multiple Users;

conduct a class arbitration;

act as a representative arbitrator;

issue relief benefiting persons who are not parties to the arbitration; or

consolidate separate arbitrations involving different Users.

The Parties agree that the purpose of this provision is to require disputes between BubbleCharge and an individual User to be resolved individually.

10. Class Action and Representative Proceeding Waiver

To the maximum extent permitted by applicable law, each U.S. User and BubbleCharge agrees that any dispute subject to arbitration will be brought solely in the User's or BubbleCharge's individual capacity.

The User agrees not to:

bring a class action against BubbleCharge;

participate in a class action against BubbleCharge;

bring a representative action against BubbleCharge;

participate in a representative action against BubbleCharge;

bring or participate in a private attorney general proceeding to the extent such waiver is legally enforceable; or

seek relief on behalf of persons other than the User.

Nothing in this provision prevents a User from participating in a settlement of a class or representative action where the User is legally entitled to participate and where applicable law does not permit the User to waive that right.

If applicable law prohibits enforcement of a particular portion of this waiver, that portion will be severed or limited to the minimum extent necessary, while the remainder will remain in effect to the maximum extent permitted by law.

11. Small Claims Court Exception

Notwithstanding the arbitration requirement, a U.S. User may bring an individual claim in an appropriate small claims court if:

the claim qualifies for that court's jurisdiction;

the claim is brought solely on an individual basis; and

the User does not seek to have the claim consolidated with another person's claim or proceed as a class or representative action.

BubbleCharge may also bring an eligible individual claim against a User in small claims court where permitted by applicable law.

If either Party commences an eligible small-claims proceeding, the arbitration requirement will not apply to that particular proceeding unless the small-claims court determines that the claim must be resolved elsewhere.

12. Exceptions to Arbitration

The following matters are not required to be arbitrated to the extent applicable law permits them to be brought in court:

claims that qualify for small claims court;

requests for temporary, preliminary, or emergency injunctive relief;

claims involving unauthorized use of intellectual property;

claims involving unauthorized access to or interference with the Platform;

claims involving misuse of confidential information;

claims seeking to prevent fraud, hacking, unauthorized access, or similar unlawful conduct; and

any claim that applicable law prohibits the Parties from submitting to arbitration.

A Party seeking temporary or emergency court relief does not waive its right to require arbitration of the underlying dispute.

13. Intellectual Property and Platform Protection

Nothing in this Addendum prevents BubbleCharge from seeking court-ordered relief where necessary to protect:

BubbleCharge's trademarks;

copyrights;

trade secrets;

proprietary technology;

source code;

databases;

confidential business information;

user data;

Platform security;

intellectual property; or

the integrity or availability of the Platform.

BubbleCharge may seek such relief in an appropriate court with jurisdiction.

14. Arbitration Award

The arbitrator's decision will be final and binding on the Parties, subject to any rights of review or appeal that cannot legally be waived.

A judgment on the arbitration award may be entered in any court having jurisdiction.

The arbitrator will provide a written decision explaining the basis of the award when required by the applicable arbitration rules or applicable law.

15. Attorneys' Fees and Costs

Each Party will generally be responsible for its own attorneys' fees and costs unless:

applicable law provides otherwise;

the applicable arbitration rules provide otherwise;

the arbitrator awards attorneys' fees under an applicable statute or contractual provision; or

the Parties agree otherwise.

Nothing in this provision is intended to prevent a consumer from obtaining attorneys' fees or costs where a federal or state law expressly provides for such recovery.

16. Statute of Limitations

Any claim must be brought within the period required by applicable law.

Nothing in this Addendum is intended to shorten a legally applicable limitation period unless such limitation is expressly permitted by applicable law.

17. Severability

If any portion of this U.S. Arbitration Addendum is found to be unlawful, invalid, or unenforceable, that provision will be modified or severed only to the minimum extent necessary.

The remaining provisions will continue in effect.

However, if a court determines that the prohibition on class or representative proceedings is unenforceable as to a particular claim and that the claim cannot legally be arbitrated individually, that claim will proceed in court to the extent required by applicable law.

18. Changes to this Addendum

BubbleCharge may update this Addendum from time to time.

Any material change to the arbitration provisions will apply only to disputes arising after the effective date of the updated Addendum, unless applicable law permits otherwise.

BubbleCharge will provide notice of material changes through the Platform, email, or another legally permissible method.

19. No Waiver of Non-Waivable Rights

Nothing in this Addendum is intended to waive or limit any right that cannot legally be waived.

If federal, state, or local law provides a U.S. User with a mandatory consumer protection, statutory remedy, government complaint process, or other non-waivable right, that right remains available to the User to the extent required by law.

20. Relationship to BubbleCharge Terms

This Addendum supplements the BubbleCharge Terms of Service and applies only to U.S. Users.

The remainder of the Terms remains fully effective.

If a provision of the Terms conflicts with this Addendum regarding dispute resolution for a U.S. User, this Addendum controls to the extent of the conflict.